

Care & Cleaning

Product Maintenance

The charts in the Care & Cleaning™ section list care and maintenance recommendations for most Hunter Douglas window fashions. For additional information, consult Customer Support.

Most Hunter Douglas soft window treatments do not require frequent cleaning. A light dusting or gentle vacuuming on a regular basis will keep them looking new for years.

Designed For Easy Care

- All Hunter Douglas products are made for a lifetime of wear-resistant, trouble-free performance.
- Many shade fabrics are specially treated to repel dust and dirt.
- Questions? Contact Hunter Douglas Customer Support at 1-800-265-8000.
- Detailed cleaning instructions are included with all Hunter Douglas window fashions.

Recommended Cleaning Methods

Dusting

Regular light dusting maintains a like-new appearance for most blinds, shades, shadings, sheers, shutters and window panels.



Dusting

Vacuuming

For deeper cleaning, vacuum gently with a brush attachment of any vacuum cleaner. Most products may be vacuumed using a vertical stroke; however, do not use a brush attachment with Luminette® Privacy Sheers or Vignette® Modern Roman Shades Leela™ fabric.



Vacuuming

Compressed Air or Hair Dryer (cool setting)

Use to blow dust off selected window coverings.

Spot-Cleaning

Spot-clean shades with a soft cloth or sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics.

Notes

- Alustra® Pirouette® and Pirouette Window Shadings, Alustra Silhouette® and Silhouette Window Shadings, Sonnette® Cellular Roller Shades, and certain honeycomb fabrics should not be spotcleaned.



Spot-Cleaning

Important!

Refer to the charts in the Care & Cleaning™ section for products not recommended for spot-cleaning.

- Use cool, distilled water when spotcleaning fabric-covered headrails on Nantucket™ Window Shadings, Alustra Silhouette and Silhouette Window Shadings, Alustra Vignette and Vignette Modern Roman Shades.
- Aluminum blinds. Use an over-the-counter blind cleaner with a soft cloth.
- Vinyl and aluminum vertical blinds. Reduce buildup of static electricity by applying a very thin film of detergent on all vanes.

Ultrasonic Cleaning

Professional ultrasonic cleaning is recommended for several products (refer to the charts in the Care & Cleaning™ section section).

Important!

Refer to the charts in the Care & Cleaning™ section for products not recommended for ultrasonic cleaning.

Injection/Extraction Cleaning System

This type of cleaning injects a cleaning solution into the fabric and immediately extracts the dirty solution. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. Products that can use this method include most soft, fabric-based Hunter Douglas products (refer to the charts in the Care & Cleaning™ section).

Important!

Refer to the charts in the Care & Cleaning™ section for products not recommended for Injection/extraction cleaning.

Important!

Do not use this method to clean fabric-covered headrails, fabric-covered middle rails, fabric-covered bottom rails, fabric-covered valances, or fabric-covered returns.

To locate businesses that utilize this method, check the yellow pages or call Hunter Douglas at 1-888-501-8364 for referrals. Hunter Douglas acknowledges these cleaning methods as being safe and effective. However, we cannot attest to the quality of equipment or services provided by any independent cleaning facility.

Steaming

Steaming can be done to remove wrinkles from some fabrics. A hand-held travel-size steamer that provides continuous steam is best. Do not hold steamer head in direct contact with the fabric. A distance of 6" to 8" from the fabric folds is recommended. Heavy-duty steamers are not recommended. Contact Hunter Douglas Customer Support for product specifics.

Notes

- Additional information on steaming and dressing Vignette Modern Roman Shades and Alustra Vignette Shades can be found in the Vignette product section.

Important!

Refer to the charts in the Care & Cleaning™ section for products not recommended for steaming.

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Helpful Hints for Your Customer

To ensure that your customer has a thoroughly satisfying experience when purchasing Hunter Douglas window fashions, the following helpful hints have been outlined by product category for your use. Pass these along to your customers when appropriate.

Alternative Wood or Vinyl Products

- To reduce static cling and help repel dust, wipe the product with dryer sheets.
- Do not use abrasive cleaners or chemical solvents, as they will scratch or damage the surface.
- Clean Palm Beach™ Polysatin™ Shutters with mild soap and water. Do not use ammonia-based products.

Wood Products

- Clean using a dry, soft feather duster, clean cloth, dust cloth, or dusting mitt. A vacuum with a soft brush attachment can also be used.
- Ultrasonic cleaning or use of chemical solvents and scrubbing cleansers are not recommended. They will damage the product.
- Protect all fine wood products from exposure to steam, high moisture areas, rain, or sprinkler systems to ensure their long life.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the wood finish by splattering the cleaner.
- Stained blinds, like wood furniture, should be treated periodically with lemon oil or other wood preservative to protect their finish and enhance their luster.

Cloth Tapes

- Spot-cleaning with fabric cleaning wipes found at your grocery store is recommended for all tapes. These will typically not leave a stain or discolor the tapes. We suggest a cleaning test on the underneath side of the blind where the tape wraps around the bottom rail where any stain would be the least visible.
- 100% polyester tapes can be spot-cleaned with cool distilled water using a clean white cloth. Support the tape from behind using another clean cloth that is dry. Use a gentle blotting action to clean the spot or soiled area. Rinse by blotting with clean distilled water. Let air dry. A gentle detergent can also be used on the 100% polyester trims.
- If the tape is shiny or has a luster, DO NOT USE WATER. The tape is most likely rayon or acetate. The result will be a water stain. Wipes are the best for all fiber contents.

Fabric Shades, Shadings, or Window Panels

- Do not use magnetic cleaners such as a dusting mitt on light-dimming fabrics. This will damage the light-dimming backing.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the fabrics by splattering the cleaner.
- While some fabric window covering products may seem perfect for an outdoor setting, all are recommended for indoor use only.

Privacy Sheers

When choosing an ultrasonic cleaning technician for Luminette® Privacy Sheers fabrics, be sure to ask:

- Have you ultrasonically cleaned Luminette sheers for other customers?
- Do you have the proper equipment and Luminette product knowledge? The ultrasonic cleaning process requires the sheers to be removed from the home and transported back to the cleaning facility. Sheers should be rolled on a tube during transport to minimize wrinkling and damage.
- Will the temperature of the bath water exceed 90° F? If the water temperature is higher than the recommendation, oxidation may occur in room-darkening vanes.
- Is your tank long enough to accommodate the length of the sheer? (Very important.) The tank used should be at least as long as the height of the sheer to allow for cleaning without folding and wrinkling the vanes.

Provenance® Woven Woods Shades

After installing a Provenance® Roman shade or Vertical Drapery, the shade may need to be “dressed.” Guide the shade up or draw to one side to ensure folds billow correctly. Steaming may also be used to reduce any wrinkle formed during shipping.

- When steaming, a hand-held steamer on a low setting is recommended. Do not touch steamer to fabric. Steam the liner material from the back of the shade. Do not steam Woven Woods face fabric. This involves steaming or otherwise smoothing the fabric to achieve a pleasing and uniform appearance along the full length of the shade.

Notes

- Dry environmental conditions in different parts of the country at various times of the year may generate static on fabric home furnishings — including window coverings. Should this occur, lightly apply a static spray for home furnishings, being sure to follow the manufacturer’s instructions. Allow the shade/shading to dry in the fully closed/lowered position. If necessary, reapply the static spray each time the shade/shading is professionally cleaned.
- Refer to individual product Installation, Operation, and Care Guides for further details.

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	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Alustra® Architectural Shades								
All Architectural Shade Fabrics	•	•	•	•	•	•		
Alustra Duette® Honeycomb Shades								
Architella® Leela™ 3/4" Light Filtering	•	•	•	•		•	•	
Architella Leela 3/4" Room Darkening	•	•	•	•			•	
Architella Leela 1 1/4" Light Filtering	•	•	•	•		•	•	
Architella Leela 1 1/4" Room Darkening	•	•	•	•			•	
Architella Macon™ 3/4" Light Filtering	•	•	•	•		•	•	
Architella Macon 3/4" Room Darkening	•	•	•	•			•	
Architella Macon 1 1/4" Light Filtering	•	•	•	•		•	•	
Architella Macon 1 1/4" Room Darkening	•	•	•	•			•	
Architella Solasta™ 3/4" Light Filtering	•	•	•	•	•	•	•	
Architella Solasta 3/4" Room Darkening	•	•	•	•	•		•	
Architella Solasta 1 1/4" Light Filtering	•	•	•	•	•	•	•	
Architella Solasta 1 1/4" Room Darkening	•	•	•	•	•		•	
Alustra Luminette® Privacy Sheers								
Calista™	•	•			•	•	•	
Alustra Pirouette® Window Shadings								
All Alustra Pirouette® Fabrics	•	•					•	
Alustra Silhouette® Window Shadings								
A Deux™/Duolite® Back Fabric	•	•	•	•		•	•	
Aria	•	•	•	•			•	
Brio™	•	•	•	•		•	•	
Brio Bon Soir™	•	•	•	•			•	
Mila	•	•	•	•		•	•	
Palette® Fabric-Covered Headrail	•	•	•	•			•	

For more information, see the Care & Cleaning Table Notes[™]

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Alustra Vignette® Modern Roman Shades								
All Sheer Fabrics	•		•	•		• ³	•	•
All Light-Filtering Fabrics	•	•	•	•	•	• ³	•	•
All Room-Darkening Fabrics	•	•	•	•	•		• ¹	•
Duolite® Back Fabric/Panel	•	•	•	•			• ¹	
Alustra Woven Textures®								
All Woven Textures Fabrics	•	•	•					
Applause® Honeycomb Shades								
Amity™ 3/4" Light Filtering	•	•	•	•	•	•	•	
Amity 3/4" Room Darkening	•	•	•	•	•		•	
Crystalline™ 3/4" Sheer	•	•	•	•	•	•	•	
Esprit™ 3/4" Light Filtering	•	•	•	•		•	•	
Esprit 3/4" Room Darkening	•	•	•	•			•	
Kinship™ 3/4" Light Filtering	•	•	•	•	•	•	•	
Kinship 3/4" Room Darkening	•	•	•	•	•		•	
Kinship Double Honeycomb	•	•	•	•	•	•	•	
Legends™ 3/8" Light Filtering	•	•	•	•	•	•	•	
Legends 3/8" Room Darkening	•	•	•	•	•		•	
Legends 3/4" Light Filtering	•	•	•	•	•	•	•	
Legends 3/4" Room Darkening	•	•	•	•	•		•	
Legends Double Honeycomb	•	•	•	•	•	•	•	
Sunterra™ 3/4" Light Filtering	•	•	•	•	•	•	•	
Sunterra 3/4" Room Darkening	•	•	•	•	•		•	
Sunterra 3/8" Light Filtering	•	•	•	•	•	•	•	
Sunterra 3/8" Room Darkening	•	•	•	•	•		•	
Vintage™ 3/4" Light Filtering	•	•	•	•	•	•	•	
Vintage 3/4" Room Darkening	•	•	•	•	•		•	
Designer Banded Shades								
All Designer Banded Fabrics	•	•	•	•	•	•	•	
Designer Roller and Designer Screen Shades								
All Designer Roller Fabrics Except	•	•	•	•	•	•		
— All The Rage	•	•	•	•	•			
— Sheer Linen	•	•	•	•	•			
— Swinton	•	•	•	•	•			
All Designer Screen Fabrics	•	•	•	•	•			

For more information, see the Care & Cleaning Table Notes[™]

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	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Duette® Honeycomb Shades								
Architella® Alexa™ 3/4" Light Filtering	•	•	•	•		•	• ²	
Architella Alexa 3/4" Room Darkening	•	•	•	•			•	
Architella Alexa 1 1/4" Light Filtering	•	•	•	•		•	•	
Architella Alexa 1 1/4" Room Darkening	•	•	•	•			•	
Architella Batiste 3/4" Semi-Sheer	•	•	•	•		•	•	
Architella Batiste 1 1/4" Semi-Sheer	•	•	•	•			•	
Architella Batiste Bamboo 3/4" Light Filtering	•	•	•	•		•	• ²	
Architella Batiste Bamboo 3/4" Room Darkening	•	•	•	•			• ²	
Architella Batiste Bamboo 1 1/4" Light Filtering	•	•	•	•		•	•	
Architella Batiste Bamboo 1 1/4" Room Darkening	•	•	•	•			•	
Architella Classic™ 3/4" Light Filtering	•	•	•	•	•	•	•	
Architella Classic 3/4" Room Darkening	•	•	•	•	•		•	
Architella Elan® 3/4" Light Filtering	•		•	•		•	• ¹	
Architella Elan 3/4" Room Darkening	•		•	•			• ¹	
Architella Elan 1 1/4" Light Filtering	•		•	•		•	• ¹	
Architella Elan 1 1/4" Room Darkening	•		•	•			• ¹	
Architella Elan® Metallic 3/4" Light Filtering	•		•	•		•	• ¹	
Architella Elan Metallic 3/4" Room Darkening	•		•	•			• ¹	
Architella Elan Metallic 1 1/4" Light Filtering	•		•	•		•	• ¹	
Architella Elan Metallic 1 1/4" Room Darkening	•		•	•			• ¹	
Architella India Silk™ 3/4" Light Filtering	•	•	•	•	•	•	•	

For more information, see the Care & Cleaning Table Notes^{oo}

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Architella India Silk 3/4" Room Darkening	•	•	•	•			•	
Architella India Silk 1 1/4" Light Filtering	•	•	•	•		•	•	
Architella India Silk 1 1/4" Room Darkening	•	•	•	•			•	
Architella Reception 3/4" Room Darkening	•	•	•	•	•		•	
Architella Reception 3/4" Light Filtering	•	•	•	•	•	•	•	
Architella Thea™ 3/4" Light Filtering	•	•	•	•		•	• ²	
Architella Thea 3/4" Room Darkening	•	•	•	•			•	
Architella Thea 1 1/4" Light Filtering	•	•	•	•		•	•	
Architella Thea 1 1/4" Room Darkening	•	•	•	•			•	
Classic 3/8" Light Filtering	•	•	•	•	•	•	•	
Classic 3/8" Room Darkening	•	•	•	•	•		•	
Classic 3/4" Light Filtering	•	•	•	•	•	•	•	
Classic 3/4" Room Darkening	•	•	•	•	•		•	
ClearView® Sheer 3/4" Sheer	•	•	•	•	•		•	
ClearView Sheer 1 1/4" Sheer	•	•	•	•	•		•	
Commercial 3/4" Light Filtering	•	•	•	•			•	
Commercial 3/4" Room Darkening	•	•	•	•			•	
Reception 3/4" Room Darkening	•	•	•	•	•		•	
Reception 3/4" Light Filtering	•	•	•	•	•	•	•	
Whisper™ Sheer 3/4"	•	•	•	•	•	•	•	
Whisper Sheer 1 1/4"	•	•	•	•	•	•	•	
EverWood® Alternative Wood Blinds								
All Products	•	•	•					
Heritage® Hardwood Shutters								
All Styles	•	•	•					
Luminette® Privacy Sheers								
Ella™	•	•			•	•		
All Other Privacy Sheers	•	•			•	•	•	
Modern Precious Metals® Aluminum Blinds								
All Products	•	•	•					

For more information, see the Care & Cleaning Table Notes^{oo}

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	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Nantucket™ Window Shadings								
A Deux™ Back Fabric	•	•	•	•			• ¹	
Amara™ Light Dimming	•	•	•	•			•	
Amara Translucent	•	•	•	•		• ³	•	
Boardwalk™	•	•	•	•			•	
Brant Point™	•	•	•	•			•	
Centre Park™	•	•	•	•		• ³	• ¹	
Front Street™	•	•	•	•		• ³	•	
Misty Harbor™	•	•	•	•			• ¹	
Parksley™	•	•	•	•			•	
Sankaty™	•	•	•	•			•	
Sun Porch™	•	•	•	•			•	
Palette® Fabric-Covered Headrail					•			
Newstyle® Hybrid Shutters								
All Products	•	•	•					
Palm Beach™ Polysatin™ Shutters								
All Products	•	•	•		•			
Parkland® Wood Blinds								
All Products	•	•	•					
Parkland Wood Cornices								
All Products	•	•	•					
Pirouette® Window Shadings								
Clearview® Satin	•	•					•	
Clearview Satin Metallic™	•	•					•	
Grant™	•	•					•	
India Silk™	•	•					•	
Linen	•	•					•	
Satin	•	•					•	
Satin Metallic	•	•					•	
Serene™	•	•					•	
Shantung	•	•					•	
Stria™	•	•					•	
Provenance® Woven Wood Shades								
Antigua	•	•	•	•				
Aruba	•	•	•	•				
Auckland	•	•	•	•				
Bamboo Forest	•	•	•	•				
Calabash	•	•	•	•				

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Calliope	•	•	•	•				
Cambria	•	•	•	•				
Charleston	•	•	•	•				
Chile	•	•	•	•				
Coastal	•	•	•	•	•			
Fairy Glen	•	•	•	•				
Glacé	•	•	•	•				
Hacienda	•	•	•	•				
Jute Forest	•	•	•	•				
Kathay	•	•	•	•	•			
Kiawah	•	•	•	•	•			
Madagascar	•	•	•	•				
Maldives	•	•	•	•				
Maritime	•	•	•	•				
Millhouse	•	•	•	•				
Mindanao	•	•	•	•	•			
Minerals	•	•	•	•				
Montauk	•	•	•	•				
Nottingham	•	•	•	•				
Palisade	•	•	•	•	•			
Panama	•	•	•	•				
Rustica	•	•	•	•				
Santa Barbara	•	•	•	•				
Santa Rosa	•	•	•	•				
Sarasota	•	•	•	•				
Sierra	•	•	•	•				
Soho	•	•	•	•				
Solta	•	•	•	•	•			
Tahiti	•	•	•	•				
Tamarindo	•	•	•	•				
Thailand	•	•	•	•	•			
Veranda	•	•	•	•				
West Palm	•	•	•	•				
Flat Liner	•	•	•	•	•		•	
Independent Operable Liner — Light Filtering	•	•	•	•	•	•	•	
Independent Operable Liner — Room Darkening	•	•	•	•	•		•	

For more information, see the Care & Cleaning Table Notes^o

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	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Silhouette® Window Shadings								
All Fabrics Except	•	•	•	•		• ³	•	
— A Deux/Duolite® Back Fabric	•	•	•	•			• ¹	
— Angelica™	•	•	•	•			•	
— Bon Soir™	•	•	•	•			• ¹	
— Clearview Fabrics	•	•	•	•			•	
— Halo™ Clearview Elan®	•	•	•	•			•	
— Mystere™	•	•	•	•			•	
Palette Fabric-Covered Headrail					•			
Skyline® Gliding Window Panels								
All Designer Roller Fabrics Except	•	•	•	•	•	•		
— All The Rage	•	•	•	•	•			
— Sheer Linen	•	•	•	•	•			
— Swinton	•	•	•	•	•			
All Designer Screen Fabrics	•	•	•	•	•			
Sonnette® Cellular Roller Shades								
Ainsley™	•	•	•	•			• ¹	
Elan®	•	•	•	•			• ¹	
Elan Metallic	•	•	•	•			• ¹	
Heritage™	•	•	•	•			• ¹	
Highline®	•	•	•	•			• ¹	
Lenox™	•	•	•	•			• ¹	
Mackay™	•	•	•	•			• ¹	
Textura®	•	•	•	•			• ¹	
Thatcher™	•	•	•	•			• ¹	

For more information, see the Care & Cleaning Table Notes^{••}

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
Vertical Blinds — All Collections								
Aluminum	•	•	•	•				
Aluminum — Perforated	•	•	•	•				
All Fabrics Except	•	•	•			•	•	
— Cadence® Motif™	•	•	•					
Vinyl (Incl. Cadence Impressions™)	•	•	•	•				
Vignette® Modern Roman Shades								
All Sheer Fabrics	•		•	•		• ³	•	•
All Light-Filtering Fabrics	•	•	•	•	•	• ³	•	•
All Room-Darkening Fabrics	•	•	•	•	•		• ¹	•
Duolite® Back Fabric/Panel	•	•	•	•			• ¹	

For more information, see the Care & Cleaning Table Notes^{••}

Care & Cleaning Table Notes

¹ Dry method only.

² No chemicals are to be used for wet method (water only).

³ Do not immerse headrail in solution.

Notes

- Consult the individual product section or Customer Support for more information.